

Online Privacy Policy

Updated August 2008.

Use of this site signifies your acceptance of the terms and conditions.

Young Angels of America ("Young Angels") is committed to protecting your online privacy when visiting a website operated by us. We do not collect and keep any personal information online from you unless you volunteer it and you are 13 or older. We also do not collect and keep personal information online from children under the age of 13 without consent of a parent or legal guardian, except in limited circumstances authorized by law and described in this policy. Please review the information below to familiarize yourself with our policies on website privacy, so that you can take full advantage of all the fun activities available at our site for you and your family. Please remember that this site and the servers that make this site available are located in the U.S. By using this site you agree to the transfer, collection, processing and use of data by this site.

A SPECIAL NOTE FOR PARENTS AND LEGAL GUARDIANS:

Young Angels adheres to the Children's Online Privacy Protection Act of 1998 and the guidelines of the Children's Advertising Review Unit (CARU) of the Council of Better Business Bureaus, Inc. in our website for children. You can help by spending time online with your children and monitoring your children's online use. Please help us protect your child's privacy by instructing them never to provide personal information on this site or any other without your permission.

If you are under 18, please be sure to read this policy with your parents or legal guardians and ask questions about things you do not understand. Children under 13 should get your parent's or legal guardian's permission before giving out your e-mail address or any personal information to Young Angels or to anyone else on the Internet.

1. Does Young Angels Collect Any Personal Information About Me If I'm 13 Or Older?

Young Angels doesn't require anyone to share any personal information about themselves in order to enjoy our websites. That means you can visit our sites without any need to register with us. However, our site contains special sections and privileges for members that register. We do not collect any personal information from you or your teenager unless it is voluntarily provided, for instance when signing a guest book, registering for contests, sweepstakes, community areas, downloads, or free demos, completing our online customer surveys or purchasing products. The personal information we ask for is usually first and last name, mailing address, phone number and an e-mail address. See below for how we use this information. Remember, only people who are 18 or older may purchase products from our online stores. In addition, only a parent or guardian can register children under age 13 to participate in enhanced subscription services or certain community features at our websites.

2. What Ordering Information Does Young Angels Collect In Our Online Stores?

We may offer opportunities to purchase products in our online stores. Customers must be over the age of 18 with a valid credit card. When a customer places an order online, we collect

information associated with the transaction, which will include the customer's name, mailing address, products ordered, shipping address, and credit card information. We ask for this information so that we may fulfill the order or catalogue request. We use Secure Sockets Layer (SSL) technology to protect credit card data during transmission to our website, and adopt careful internal procedures to safeguard this information in our system. We require our service providers and vendors to safeguard the privacy of any personal information they handle and to adhere to industry-accepted best practices to safeguard personal information.

Customers have the option of registering certain information for future orders while completing their online order. For the customers who choose to register, we will capture their login name, password, name and mailing address, alternate ship-to addresses, and credit card information. To register your child, we will ask you to provide your child's screen or user name and password in addition to your contact details and credit card information so we can assist you in managing your child's account. When registered customers return to the site to place subsequent orders, they can identify themselves with their login name and password. If a customer includes a child's birth date and e-mail address, this information will only be used to help us provide products and services that meet customer needs.

When a customer places an order online, we will send a confirming e-mail message. We may also send an occasional e-mail featuring a special promotion or product that may be of interest to customers. Any customer who prefers not to receive an online order confirmation or promotional e-mail should indicate this preference on the online store order form. If you do receive an e-mail from us that you would rather not receive, simply follow the "unsubscribe" instructions included in the e-mail.

When a customer places an order or registers on a site where transactions are handled by a third-party vendor, those transactions are conducted through the vendor's website. You should be sure to review the vendor's website terms and conditions and privacy policy before submitting any personal information or engaging in any transactions through any third-party website, as Young Angels is not responsible for any transactions made through third-party websites or for any content, terms and conditions, or privacy policies of such third-party websites.

3. Does Young Angels Collect Any Personal Information About Anyone Under 13?

We do not collect personal information online from children under 13 without consent of a parent or legal guardian except in special, limited circumstances. If your child is under 13 and wants to use our sites with special activities, like scavenger hunts, personalized pages, games or clubs, we might ask your child to "register." They can often do so anonymously by just providing a user name and password, but sometimes we need their first name and e-mail address. When we ask for your child's first name, your child is encouraged to use a "screen name" (not their real name) that only they know. Sometimes we will ask your child to make up a special password so that only they can see their customized areas on the site. With your verifiable consent, we may collect personal information from your child such as a last name, address or e-mail address when the information is necessary for a particular activity. If we need more than just your child's first name (or screen name) and e-mail address for your child to participate in a particular online activity, we will ask your child for your e-mail or mailing address

so that we can notify you of your child's request and get your permission. When we ask for your permission, we will tell you what we will do with the information you or your child provides us, and we will tell you how you can review your child's information and ask us to delete the information. We don't keep your (or your child's) e-mail address unless you tell us it is okay.

Young Angels might collect an e-mail address and first name (or screen name) from your child under 13 without your consent, but only in the following special cases:

- If a child under 13 sends a request to us, we keep their e-mail address for long enough to respond to them. Young Angels deletes this information from our system after we answer their question.
- If a child under 13 signs up for an e-mail newsletter, or other activity that requires multiple online contacts with the child, we also ask the child for a parent's or legal guardian's e-mail address so we can notify you and give you an opportunity to opt out.
- Occasionally, Young Angels has special site activities or events that are open to children even if they are under 13. In these activities, we are not allowed to ask for more information from your child than what is necessary for your child to participate in the activity.

In the latter situation we require your child to give us your e-mail address, too, so that we can tell you that they have registered in activities or event. If we need more than an e-mail address and first name (or screen name) to enter your child in the activity or event, we will notify you, explain what information we need and why, and generally ask that you (not your child) provide it. We may offer enhanced services available to children under 13. In such cases, a parent must register for the service and establish the appropriate permission level for the child. Content and activities available to you or your child may vary depending on the subscription and site. Parents will be provided with information on the type of content and activities their child may access at the time they subscribe and are always in charge of their child's account.

We do not require a child to disclose more information than is reasonably necessary to participate in an event or other activity as a condition of participation. If you no longer wish your child to participate in an e-mail newsletter, simply click on the link that is provided for removal or contact us at info@youngangelsofamerica.org. Upon proper identification, parents or legal guardians may review the personal information we have collected about their child, request deletion, or refuse to allow further collection or use of the information. [Click here to print a copy of our Personal Information Review Access Request](#), fill it out completely and mail it to:

Personal Information Review Access Request

Young Angels of America
528 Palisades Drive
Suite 128
Pacific Palisades, CA 90272

However, if you ask us to delete your child's information, we may have to ask your child not to participate in our activities.

4. What Does Young Angels Do With The Information We Collect?

We use the personal information we collect for the purposes indicated at the time you or your teenager or child (with your consent) provides such information. For instance, if you register in a contest, we will use the registration information to notify contest winners, or if you purchase a product, we will use the information to fulfill the order. Occasionally, and only with consent at the time we ask for information, we might also e-mail or mail you or your teenager or your child to provide information on upcoming Young Angels products, website updates and events or activities. If you want to stop receiving such updates and product information at any time, just contact us at info@youngangelsofamerica.org or call us at 310.573.9913. Our mailings and e-mail will also include information allowing you to ask not to receive such information in the future.

5. Does Young Angels Share Information About Me With Others?

If you consent, Young Angels may provide your information to outside companies that offer products or services that may be of interest, and if your teenager 13 or older consents, we may likewise provide their information. Except as described in this policy, we never share personal information that we receive online from children under 13 with other companies outside Young Angels for their marketing purposes. We will remove your name from the list we provide to outside companies if you contact us at info@youngangelsofamerica.org or call us at 310.573.9913, and we will do the same for your teenager's name if they request removal. In special circumstances, Young Angels may give other companies access to our information database, but only if necessary to allow them to provide database or server maintenance or security, manage transactions, help us process and fulfill orders or requests, or provide other similar services to Young Angels. If we do provide access, we require those other companies to sign confidentiality agreements promising to keep secret any information they see. If Young Angels believes that anyone's behavior on our sites may damage us or our sites or anyone else, we may disclose the relevant personal information in order to prevent this harm. In that case, we might try to identify the wrongdoer, contact them or bring legal action against them. We may also disclose personal information if we believe that the disclosure is required by law, or in response to a legal request.

6. How Does Young Angel Use Cookies?

A "cookie" is a small file that we save on your computer's hard drive that contains non-personal information. Our cookies help to give you faster access to pages you have already visited; they allow you to personalize your pages and us to customize our offerings; and they help you to participate in some activities or events on the site. If you leave the site and then return, cookies

will tell us what things you have already collected so that you do not have to start all over again. Cookies keep track of items in your shopping cart and wish list in our online stores. We also use cookies to help us figure out how many people visit our sites, which of our Web pages they stop at and how long they stay there. This information helps us figure out which of our Web features are successes and what sites might need improvement. For administrative purposes, we collect IP addresses, which is the automatic number assigned to your computer when you surf the Web. Certain Internet Service Providers may assign the same IP address to many users. The IP address allows us to count the total number of "hits" on our sites. However, your IP address and cookie are not connected to any personally identifiable or online contact information like a name and address, so you and your family remain anonymous. We also use other technology, called clear GIFs, to provide us with other important anonymous information, such as when an e-mail has been opened.

7. Does Young Angels Ever Collect Information Without Consent?

Young Angels does not collect information passively through cookies or other tracking mechanisms except in the circumstances described above. However, third-party advertisers may, so please review section 8 below. Young Angels cookies DON'T contain any personal information about a specific user. We don't use cookies or other non-consensual methods to take personally identifiable or online contact information about you or your family off of your computer. Except for certain activities, which we talked about above, Young Angels doesn't use cookies for direct marketing or promotional purposes. Young Angels does not use cookies to collect information specifically about you or your family for sharing with third parties.

If you have any questions, please don't hesitate to contact us!

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